

Privacy Policy of Skogen Ltd

For inquiries, contact: General Manager Address: 2 Station Approach, Dorridge, Solihull, B93 8JF Telephone: 01564 772283 Email: generalmanager@skogenbar.co.uk

Personal Information Collection and Utilisation In the conduct of our business, we collect and process personal data which encompasses:

Identifiers, contact details, and demographic characteristics (e.g., names, email addresses, and phone numbers).

Such data is procured primarily upon your providing thereof, chiefly for:

Booking and reservation management.

Direct marketing communications, subject to your explicit consent, which may be withdrawn by you at your discretion, by directing your correspondence herein to generalmanager@skogenbar.co.uk.

Data Security and Retention Herein, we are committed to securing your data. Retention of customer data persists on a secure database until an erasure is solicited by the data subject.

Your Rights Under Data Protection Law You are entitled, without expense, to exercise the following rights:

Access: You may request copies of the personal data we hold about you.

Rectification: Should you believe that personal information held is inaccurate or incomplete, you are entitled to request its correction or completion.

Erasure: In certain circumstances, you may request the deletion of your personal data.

Processing Restriction: You are entitled to request that we limit the processing of your personal data under certain conditions.

Processing Objection: Under certain conditions, you may object to our processing of your personal data.

Data Portability: You may request the transfer of your data to another entity or to yourself under certain conditions.

Should you intend to exercise any of these rights, please contact us at the aforementioned telephone number or email, or write to us at the provided address. We are obligated to respond within one month.

Complaints Should there be any concerns about our processing of your personal data, please address your complaints to generalmanager@skogenbar.co.uk. Alternatively, complaints may be directed to the Information Commissioner's Office (ICO).

Information Commissioner's Office (ICO) Contact Details: Address: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF Helpline: 0303 123 1113 Website:

<https://www.ico.org.uk>